

MONTGOMERY COUNTY FIRE AND RESCUE COMMISSION

NO. 23-08

EFFECTIVE DATE:

1/20/03

TITLE

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MONTGOMERY COUNTY FIRE AND RESCUE SERVICE POLICY

MONTGOMERY COUNTY FIRE/RESCUE TRAINING ACADEMY STUDENT REQUIREMENTS

Issued by: Montgomery County Fire and Rescue Commission Authority: Montgomery County Code Section 21-2.(d)(2) Policy No. 23-08

Effective Date: January 20, 2003

SUMMARY:

Montgomery County Fire and Rescue Service emergency service providers must model good character, personal integrity, and maturity in all aspects of their professional behavior. Students who are participating in training activities at the Montgomery County Fire and Rescue Training Academy are required to contribute to a safe and effective learning environment by consistently exhibiting the same qualities of good character, and maintaining the highest standards of academic integrity. In addition to the requirements of this policy, the provisions of Executive Regulation 22-00AM, Code of Ethics and On-Duty Personal Conduct, also apply to the on-duty activities and behavior of all MCFRS operational and administrative personnel.

DEADLINES:

Div. of Fire and Rescue Services Review: May 30, 2002 Div. of Vol. Fire and Rescue Services Review: May 30 2002 Local Fire and Rescue Departments Review: May 30, 2002 Montgomery County Fire Board Review: May 30, 2002

ADDRESS:

Please send all comments pertaining to the proposed policy to Beth Feldman, Montgomery County Fire and Rescue Service, 12th Floor, 101 Monroe Street, Rockville, MD 20850. Comments may also be e-mailed to beth.feldman@co.mo.md.us

STAFF:

For additional information, you may call Beth Feldman, Montgomery County Fire and Rescue Service, on (240) 777-2423.

Sec. 1. Purpose: To ensure the consistent provision of a safe, effective, and efficient learning environment, this policy establishes requirements for appropriate behavior and academic integrity for students who are participating in training activities at the Montgomery County Fire Rescue Training Academy.



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Sec. 2. Applicability. This policy applies to all MCFRS personnel who are participating in training activities at the Montgomery County Fire and Rescue Training Academy. Students, who are in the High School Fire Science Program, and Division of Fire and Rescue Services recruits, are also required to comply with other policies and procedures, including Executive Regulation No. 22-00AM, Code of Ethics and On-Duty Personal Conduct.

Sec. 3. Definitions.

- Academic Dishonesty. Prohibited behavior in a testing environment or academic assignment, including, but not limited to cheating, intentionally falsifying information, and plagiarism.
- b. <u>Academic Integrity</u>. Assurance that a student's work represents his/her own effort, and that he/she has not received any unauthorized assistance on a test or academic assignment.
- Adjunct Instructor. An instructor who is responsible for teaching and evaluating students in the satisfactory development and testing of practical skills.
- d. <u>Disruptive Behavior</u>. Offensive, uncooperative, disobedient, deliberately distracting, or disrespectful behavior that interrupts a class or training activity.
- e. <u>Division of Fire and Rescue Services (DFRS)</u>. The Division of the Montgomery County Fire and Rescue Service comprising career employees and DFRS volunteers that shares with the Local Fire and Rescue Departments the responsibility for providing direct fire suppression, rescue, and emergency medical services.
- f. <u>Division of Volunteer Fire and Rescue Services (DVFRS)</u>. The Division of the Montgomery County Fire and Rescue Service that includes the Local Fire and Rescue Departments and shares with the DFRS the responsibility for providing direct fire suppression, rescue, and emergency medical services.
- g. Failure to Attend (FTA). The attendance status given to an enrolled student who fails to appear for the first session of a class.
- h. Local Fire and Rescue Department (LFRD). The component of the Montgomery County Fire and Rescue Service that provides direct fire suppression, rescue, and emergency medical services, in conjunction with the Division of Fire and Rescue Services.



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- LFRD Training Officer. An individual who is appointed by each Local Fire and Rescue Department to supervise, coordinate, and schedule training activities for its personnel.
- j. Montgomery County Fire and Rescue Service (MCFRS). The combined service comprising the Division of Fire and Rescue Services and the Division of Volunteer Fire and Rescue Services, which includes the Local Fire and Rescue Departments.
- Montgomery County Fire/Rescue Training Academy (MCFRTA). The portion of Montgomery County's Public Safety Training Academy building and grounds used for MCFRS training activities.
- Non-Uniformed Personnel. MCFRS personnel who are DFRS civilian employees and volunteers, and LFRD administrative members.
- m. <u>Personal Protective Equipment</u>. Gear appropriate for practical evolutions that may include a helmet with chinstrap, eye protection, hood, long sleeved work shirt that covers the upper torso, turnout pants, turnout coat, boots, and gloves, that is consistent with the requirements of National Fire Protection Association (NFPA) 1971, current edition.
- n. <u>Primary Instructor</u>. The instructor who is considered the supervisor of MCFRTA students, responsible for assigning required academic tasks and for ensuring that those tasks are completed in a satisfactory manner.
- Public Safety Training Academy (PSTA). The facility and grounds of Montgomery County's Public Safety Training Academy, which serves the training needs for the County's police, sheriffs, and fire, rescue, and emergency medical services personnel.
- Registrar. A DFRS employee assigned to the MCFRTA who receives applications, responds to training inquiries, and maintains a database of training records.
- q. <u>Student.</u> An LFRD-sponsored member, DFRS employee, or non-jurisdictional pupil who is participating in firefighting, rescue, and/or EMS training at the MCFRTA.
- Student Orientation Material. Written material given to students at the first class session that includes essential information, including course description;

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performance objectives; student behavior and academic integrity requirements; class attendance schedule; appropriate dress and gear requirements; disciplinary actions; facility use; academic and practical testing requirements; and any other applicable MCFRS regulations and policies.

- Training Course Coordinator. A DFRS Captain assigned to the MCFRTA who
 is responsible for coordinating a comprehensive fire/rescue/EMS Provider
 training program
- Training Officer. The DFRS Assistant Fire/Rescue Chief assigned to the MCFRTA who is responsible for the development and delivery of firefighting, rescue, emergency medical services, and related training
- Sec. 4. Policy. It is the policy of the Montgomery County Fire and Rescue Service to maintain the highest standards of academic excellence and to assure the student achieves the required learning objectives of the training class. It is a violation of this policy for students to copy, plagiarize, deceive, cheat or give and/or receive any unauthorized assistance on any test or academic assignment.
- a. <u>Courtesy Requirements</u>. MCFRTA students must address all staff, instructors, the public, and each other respectfully, in a courteous and professional manner, in accordance with the provisions of the Fire and Rescue Commission's Code of Ethics and On-Duty Personal Conduct, Executive Regulation 22-00AM.
- b. <u>Attendance Requirements</u>. Fire and rescue service training is incremental in the format of sequential building blocks, with the skill levels of each session building on those of the previous sessions. **Students** will receive **student orientation** material providing a schedule of class dates, the class objectives, behavior requirements, and other essential information at the first class session.
 - Punctuality. Students must attend each scheduled class in sequence, and must be punctual for class starting times.
 - Attendance Record. A sign-in sheet is maintained for all class sessions as the official attendance record for students. The Primary Instructor or Adjunct Instructor will record absences or illness on the sign-in sheet. Students must:
 - sign the attendance sheet before each class session begins and at its conclusion, or as otherwise directed by the instructor; and



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sign in and out only for themselves. A **student** who signs in or out for another **student**, who alters the sign-in sheet in any way, or who fails to sign in or out, may be subject to disciplinary action.

- 3. <u>Absences</u>. Absences are limited to 10% of the total number of hours in a course. A <u>Primary Instructor</u> must dismiss a <u>student</u> who is absent more than the permissible number of hours from that class. If there are extenuating circumstances, the <u>student</u> may appeal in writing for an exemption to the <u>Training Officer</u> through the <u>Primary Instructor</u> and the <u>Training Course Coordinator</u>.
- Make-up Sessions. The Training Officer may authorize make-up sessions in accordance with State and County guidelines, and within budgetary constraints. EMS students must make up all emergency care classes before taking the State or National Registry EMT exam.
- Drop. A student who wishes to drop a course after class begins
 must submit a memo to the Registrar, and to his/her respective Training
 Officer, stating the reason. Requests to drop a class will not be approved
 after the course is completed, or if final examinations have been taken.
- Failure to Attend (FTA). A registered student who is absent from the first class session is assigned FTA status. A record of this absence is placed in the class file, the student's personnel file, and in a master roster of FTAs maintained by the Training Officer.
 - A. The Training Officer will notify the LFRD Training Officer or DFRS District Chief, as appropriate, of a student's FTA status.
 - B. If the student sustains two FTA incidents within one year, the student will be prohibited from enrolling in any fire/rescue/EMS courses offered at the MCFRTA for one year, unless the student's LFRD Training Officer or DFRS District Chief, as appropriate, provides an acceptable written justification for an exception.
 - i. If the Training Officer grants the exception, MCFRTA staff will enroll the student in the requested course at the next available opportunity. If the student successfully completes that course, he/she may be restored to normal enrollment status for future training requests at the MCFRTA.



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- ii. If the student does not attend the first class of the course after the LFRD Training Officer or DFRS District Chief's request for an exception has been granted, the student will not be allowed to enroll in any fire/rescue/EMS training course offered at the MCFRTA for one year.
- Inclement Weather. The MCFRTA maintains an Inclement Weather Information Telephone Hotline. It is the student's responsibility to check this information when inclement weather occurs. However, students in a class that is their current duty assignment must report to the MCFRTA as usual.
- Holiday Schedule. The date(s) of all anticipated holidays will be indicated in the course announcement.
- c. <u>Facility Use Requirements</u>. Students must comply with all requirements regarding the use of the PSTA facility and its grounds, including, but not limited, to the following:
 - Parking. Students may park their vehicles only in appropriately marked areas in the rear PSTA parking area. Students and Adjunct Instructors must not park in spaces reserved for staff, or in any area where parking is restricted or prohibited.
 - Restricted Access Areas. Students must remain in the fire/rescue service area of the PSTA facility, unless the Primary Instructor authorizes another location. Students must obtain permission from the Primary Instructor before entering restricted access areas, including:
 - A. the Police side of the PSTA building and grounds;
 - B. the MCFRTA's staff offices; and
 - C. the PSTA's basement.
 - 3. Communications Equipment. Pay telephones are available in the PSTA's rear hallway. Students may use MCFRTA office telephones only with staff permission. MCFRTA staff will take only emergency messages for students. Cell phones and pagers must be set on "vibrate only" mode, and all radios must be turned off unless the student is on-duty and has obtained the Primary Instructor's permission to leave the radio on.



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- Breaks. Students may visit the restrooms or cafeteria during class breaks. They must return to class punctually from breaks, and must not loiter in the hallways.
- Illness and Injuries. Illnesses or injuries that are sustained during class
 must be reported immediately to the Primary Instructor. An injury or
 illness that occurs off-duty that affects the student's ability to participate
 in scheduled training classes or activities must also be reported to the
 Primary Instructor.
- Smoking. Smoking or using tobacco products is restricted, and is governed by Montgomery County Code Sec. 24-9.E.
- Food and Drink. Bottled water is allowed in the classrooms. However, students may eat or drink other beverages only in the PSTA cafeteria, unless the Training Officer makes an exception. Chewing gum is prohibited during both classroom and practical skills sessions.
- Alcoholic Beverages/Drug Use. The possession, use, or consumption of alcoholic beverages or illegal drugs is prohibited on all Montgomery County property.
- Firearms. Unauthorized firearms are prohibited on County property.
- 10. Noise. MCFRTA hallways must be quiet when classes are in session.
- d. <u>Dress Code</u>. Students must dress appropriately at the MCFRTA to ensure their safety and to reflect a professional image. Students must wear their uniform to class, or other clothing that is in good condition. Shorts, sweat pants, cut-offs, tank tops, halter tops, open-toed shoes, bare feet, or any garments displaying provocative or offensive language or images are prohibited. For purposes of this policy, students are subject to the FRC's Code of Ethics and On-Duty Personal Conduct while attending classes, or while on MCFRS property. Furthermore,
 - all MCFRS students must comply with FRC Policy No. 26-02, Personnel Hair and Grooming Standards; and
 - 2. physical fitness apparel may be worn only for physical fitness training.



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- e. <u>Personal Protective Equipment</u>. Students who are attending courses that require practical evolutions must wear a complete set of approved personal protective equipment. This includes a helmet with chinstrap, eye protection, hood, long-sleeved work shirt that covers the upper torso, turnout pants, turnout coat, boots, and gloves. Instructors may permit a lower level of protection only if student safety is not compromised.
 - Students must wear MCFRS-approved personal protective equipment issued by the LFRD or DFRS Property Section. The Primary Instructor will inspect the student's turnout gear for proper type and fit, and to ensure that its condition is safe and acceptable for the planned training scenario.
 - Loaned Personal Protective Equipment. The MCFRTA has additional sets of NFPA-compliant personal protective equipment that may be loaned temporarily to a student if any component of his/her equipment or gear is evaluated to be unacceptable when it is inspected during a class.
 - Wearing Personal Protective Equipment. Students may wear personal protective equipment only in the apparatus room, the fire training simulator building, on apparatus, and outside the PSTA building.
 Personal protective equipment must not be worn in the PSTA hallways or classrooms.
- Sec. 5. Procedure. Instructors and students must maintain proper decorum and discipline in the learning environment during training classes at the MCFRTA. Instructors have the authority to remove any individual from a training session because of inadequate academic performance, disruptive behavior, or for violating State or County policies or laws. Instructors must promptly report any student who violates this policy to the Training Officer for appropriate action.
 - a. <u>Classroom Discipline</u>. An effective and safe learning environment requires maintaining appropriate classroom discipline. If necessary, the <u>Training Officer</u> or <u>Primary Instructor</u> may remove a student from a training class, consistent with the nature and gravity of the offense.
 - Unsafe or Disruptive Behavior. A student who misbehaves in a manner that the Primary Instructor or Adjunct Instructor considers unsafe, uncooperative, or disruptive, or that interferes with academic and training



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activities, may be immediately removed from the training area, and is subject to appropriate disciplinary action. A **student** who persists in disrupting training will be ordered to cease the **disruptive behavior**, or will be required to leave the classroom or training area for the remainder of the class period, and the Instructor will notify the appropriate LFRD **Training Officer** and/or the **Training Officer**.

- c. Reporting Academic Dishonesty. An individual who has observed an act of academic dishonesty must report all facts related to the incident directly to the instructor. The witness must provide a complete written description of the incident, indicating the time and place it occurred, providing a seating chart, if necessary, the course name, the instructor's name, and the names of other individuals who may have knowledge of, or who observed the incident.
 - An instructor who observes or receives a report of an alleged violation of academic integrity will determine the facts, and if appropriate:
 - A. immediately remove the accused student from the class;
 - B. notify the Training Officer; and
 - file a written report of the event with the Training Officer within 24 hours.
 - 2. The Training Officer will review all the facts regarding the allegation and may reinstate the student into the class when the review has been completed. If the Training Officer determines, after a review, that the allegation of academic dishonesty warrants an investigation under a violation of the Code of Ethics and On-Duty Personal Conduct, Executive Regulation No. 22-00, the Training Officer must promptly send a complaint of an alleged violation to the appropriate authority.
 - A. <u>LFRD Students</u>. The <u>Training Officer</u> will promptly notify the <u>DVFRS</u> Division Chief of an alleged violation for appropriate action. The <u>DVFRS</u> Division Chief will review the allegation and take appropriate action, and promptly refer the complaint to the <u>LFRD</u> Chief for investigation.
 - B. <u>DFRS Students</u>. The <u>Training Officer</u> will promptly notify the <u>DFRS Division Chief of an alleged violation for investigation and appropriate action.</u>



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 Representation. LFRD personnel and DFRS personnel may have a representative present during an investigative interview of an allegation of academic dishonesty.

Sec. 6. Responsibilities.

- The Training Officer must:
 - consistently and equitably administer PSTA and MCFRTA training policies;
 - review all acts of academic dishonesty in a timely manner; and
 - promptly send a complaint of an alleged violation to the appropriate authority.
- The Primary Instructor acts as supervisor of MCFRTA students during assigned courses, and must:
 - provide students with all relevant class and policy information, and enforce those policies appropriately;
 - assign academic tasks and ensure that they are completed safely and satisfactorily;
 - maintain accurate class attendance records;
 - inspect student personal protective equipment to ensure its safety and appropriate fit; and
 - determine, and report the facts regarding any allegations of academic dishonesty, and initiate any necessary disciplinary actions.
- c. The LFRD Training Officer must:
 - act as the LFRD's liaison between its students and the Training Officer;
 - supervise, coordinate, and schedule MCFRTA training for that LFRD's personnel;



3.

POLICY AND PROCEDURE

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- receive any notifications from the MCFRTA regarding the LFRD's students whose academic performance, attendance, or personal behavior
- is unsatisfactory;
- receive any notifications of LFRD student illnesses or injury that affect that student's MCFRTA class participation or attendance; and
- provide written justification for exceptions for LFRD students as appropriate.
- d. MCFRTA students must:
 - behave in a respectful and mature manner toward all MCFRTA staff, the public, and other students;
 - comply with attendance and punctuality requirements;
 - exhibit academic integrity in all aspects of testing and class work; and
 - obey facility use, dress code, and personal protective equipment requirements.
- Sec. 7. Enforcement. The Fire Administrator or designee is the enforcement authority for all policies and regulations of the Montgomery County Fire and Rescue Service.

Sec. 8. Effective Date. This policy is effective on January 20, 2003.

Attest:

Gordon A. Aoyagi, Chairman Fire and Rescue Commission

Date

1/14/00

PSTA student policy final g 12-18-02 bf/wp

APPROVED AS TO FORM AND LEGALITY.

DAIL 112103 House, DELLEY